



Website Accessibility, Nondiscrimination and Government Compliance with ADA Policies

Accessibility:

We continue to work on improving the accessibility of content on the website. Below, you'll find a few recommendations to help make the browsing experience more accessible if you desire visual, audio, or navigational assistance.

For the Visually Impaired: If you have trouble seeing web sites and the content therein, the [U.S. Social Security Administration](#) offers tips for optimizing your computer and browser to improve your experience:

Use your computer to [read web pages](#) out loud

Use the keyboard to [navigate screens](#) and [forms](#)

[Increase text size](#)

[Magnify your screen](#)

[Change background and text colors](#)

[Make your mouse pointer more visible \(Windows only\)](#)

Audio Assistance – Closed Captioning for videos or audio files: Closed captioning provides a transcript for the audio track of a video presentation that is synchronized with the video and audio tracks. Captions are generally visually displayed over the video, which benefits people who are deaf and hard of hearing and anyone who cannot hear the audio due to noisy environments. Most of our video content is hosted on YouTube and includes captions. [Learn how to turn captioning on and off in YouTube.](#)

Audio Assistance – Volume Controls: Your computer, tablet, or mobile device has volume control features. Each video and audio service has its own additional volume controls. Try adjusting both your device's volume controls and your media players' volume controls to optimize your listening experience.

Keyboard and Mouse Alternatives: If you are looking for mouse and keyboard alternatives, speech recognition software such as Dragon Naturally Speaking may help you navigate web pages and online services. This software allows the user to move focus around a web page or application screen through voice controls.

Additional Assistance: If the recommendations above do not meet your needs, we invite you to contact us for assistance by calling our practice at the phone number listed on our website.

Notice of Nondiscrimination:

Nondiscrimination statement for significant publications and signification communications that are small-size:

Flatrock Family Dentistry complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Flatrock Family Dentistry does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Flatrock Family Dentistry:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need services, contact Dr. Christopher Rouse, Civil Rights Coordinator.

If you believe that Flatrock Family Dentistry has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Dr. Christopher Rouse at 864-774-0758.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Toll-Free: 1-800-368-1019,
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Governmental Compliance Notice:

This dental practice complies with applicable federal civil rights laws and does not discriminate on grounds of race, color, national origin, age, disability, or sex. This dental practice does not exclude or treat people differently because of their race, color, national origin, age, disability, or sex. Language assistance is available without charge by contacting the dental practice.

Spanish

Esta práctica dental cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Esta práctica dental no excluye ni trata a las personas de manera diferente debido a su raza, color, origen nacional, edad, discapacidad o sexo. La asistencia lingüística está disponible sin cargo contactando a la clínica dental.

Chinese

该牙科诊所符合适用的联邦民权法律，不会因种族，肤色，国籍，年龄，残疾或性别而歧视。这种牙科诊所不会因种族，肤色，国籍，年龄，残疾或性别而对人不同。通过联系牙科诊所免费提供语言帮助。

Vietnamese

Thực hành nha khoa này tuân thủ luật pháp dân quyền liên bang hiện hành và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, tuổi tác, khuyết tật hoặc giới tính. Thực hành nha khoa này không loại trừ hoặc đối xử với mọi người khác nhau vì chủng tộc, màu da, nguồn gốc quốc gia, tuổi tác, khuyết tật hoặc giới tính của họ. Hỗ trợ ngôn ngữ có sẵn mà không mất phí bằng cách liên hệ với thực hành nha khoa.

Korean

이 치과 진료는 적용 가능한 연방 민권 법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다. 이 치과 진료는 인종, 피부색, 국적, 연령, 장애 또는 성별로 인해 사람들을 다르게 배제하거나 치료하지 않습니다. 언어 지원은 치과 진료소에 연락하여 무료로 제공됩니다.

French

Cette pratique dentaire est conforme aux lois fédérales sur les droits civils applicables et ne fait pas de distinction de race, de couleur, d'origine nationale, d'âge, de handicap ou de sexe. Cette pratique dentaire n'exclut ni ne traite différemment les personnes en raison de leur race, leur couleur, leur origine nationale, leur âge, leur handicap ou leur sexe. L'assistance linguistique est disponible gratuitement en contactant le cabinet dentaire.

Tagalog/Filipino

Ang pagsasanay sa dental na ito ay sumusunod sa mga angkop na pederal na batas sa mga karapatang sibil at hindi nagpapakita ng diskriminasyon batay sa lahi, kulay, pinagmulan ng bansa, edad, kapansanan, o sex. Ang dental practice na ito ay hindi nagbubukod o nakikitang iba sa mga tao dahil sa kanilang lahi, kulay, bansang

pinanggalingan, edad, kapansanan, o sex. Ang tulong sa wika ay magagamit nang walang bayad sa pamamagitan ng pagkontak sa dental practice.

Russian

Эта стоматологическая практика соответствует применимым федеральным законам о гражданских правах и не допускает дискриминации по признаку расы, цвета кожи, национального происхождения, возраста, инвалидности или пола. Эта стоматологическая практика не исключает и не относится к людям по-разному из-за их расы, цвета кожи, национального происхождения, возраста, инвалидности или пола. Языковая помощь предоставляется бесплатно, обратившись к стоматологу.

German

Diese zahnärztliche Praxis entspricht den geltenden bundesstaatlichen Bürgerrechtsgesetzen und diskriminiert nicht aufgrund von Rasse, Hautfarbe, nationaler Herkunft, Alter, Behinderung oder Geschlecht. Diese Zahnarztpraxis schließt Menschen aufgrund ihrer Rasse, ihrer Hautfarbe, ihrer nationalen Herkunft, ihres Alters, ihrer Behinderung oder ihres Geschlechts nicht unterschiedlich aus. Die Sprachunterstützung ist kostenlos erhältlich, indem Sie sich an die Zahnarztpraxis wenden.

Gujarati

આ ડેન્ટલ પ્રેક્ટિસ લાગુ ફેડરલ નાગરિક અધિકાર કાયદાઓનું પાલન કરે છે અને જાતિ, રંગ, રાષ્ટ્રીય મૂળ, ઉંમર, અપંગતા અથવા સેક્સના આધારે ભેદભાવ કરતી નથી. આ દાંતની પ્રથા તેમની જાતિ, રંગ, રાષ્ટ્રીય મૂળ, ઉંમર, અપંગતા અથવા સેક્સના કારણે અલગ રીતે બાકાત અથવા ઉપચાર કરતું નથી. દાંતની પ્રેક્ટિસનો સંપર્ક કરીને ચાર્જ વગર ભાષા સહાય ઉપલબ્ધ છે.

Arabic

هذه الممارسة طب الأسنان يتوافق مع قوانين الحقوق المدنية الاتحادية المعمول بها ولا يميز على أساس العرق أو اللون أو الأصل القومي أو السن أو الإعاقة أو الجنس. لا تستثني ممارسة طب الأسنان هذه الأشخاص أو تعاملهم بشكل مختلف بسبب عرقهم أو لونهم أو أصلهم القومي أو عمرهم أو إعاقتهم أو جنسهم. تتوفر المساعدة اللغوية بدون رسوم عن طريق الاتصال بممارسة طب الأسنان.

Portuguese

Esta prática odontológica está em conformidade com as leis federais de direitos civis aplicáveis e não discrimina com base em raça, cor, nacionalidade, idade, deficiência ou sexo. Esta prática odontológica não exclui ou trata as pessoas de forma diferente por causa de sua raça, cor, nacionalidade, idade, deficiência ou sexo. Assistência linguística está disponível sem custos, contatando a prática odontológica.

Japanese

この歯科診療は、適用される連邦公民権法に準拠しており、人種、肌の色、出身国、年齢、障害、または性別に基づいて差別することはありません。この歯科診療では、人種

、肌の色、出身国、年齢、身体障害、または性別のために、人々の排斥や扱い方が異なります。歯科医院に連絡することにより、言語サポートを無料で利用できます。

Ukrainian

Ця стоматологічна практика відповідає чинним федеральним законам про громадянські права і не дискримінує за ознаками раси, кольору, національного походження, віку, інвалідності або статі. Ця стоматологічна практика не виключає або лікує людей по-різному через їх расу, колір, національне походження, вік, інвалідність або стать. Мовна допомога доступна безкоштовно, звернувшись до стоматологічної практики.

Hindi

यह दंत अभ्यास लागू संघीय नागरिक अधिकारों के कानूनों का अनुपालन करता है और नस्ल, रंग, राष्ट्रीय मूल, आयु, विकलांगता या सेक्स के आधार पर भेदभाव नहीं करता है। यह दंत प्रथा अपनी जाति, रंग, राष्ट्रीय मूल, आयु, विकलांगता या सेक्स के कारण लोगों को अलग-अलग तरीके से बाहर नहीं करती या उनका इलाज नहीं करती। दंत चिकित्सा अभ्यास से संपर्क किए बिना भाषा सहायता उपलब्ध है।

Mon-Khmer/Cambodian

ការអនុវត្តន៍ផ្ទេរនេះអនុលោមទៅតាមច្បាប់សិទ្ធិស៊ីវិលរបស់សហព័ន្ធហើយមិនរើសអើងលើមូលដ្ឋាននៃពូជសាសន៍ពណ៌សម្បុរប្រភពដើមអាយុពិការភាពឬការរួមភេទ។
ការអនុវត្តន៍ផ្ទេរនេះមិនរាប់បញ្ចូលឬព្យាបាលមនុស្សខុសគ្នាដោយសារពូជសាសន៍ពណ៌សម្បុរប្រភពដើមអាយុពិការភាពឬការរួមភេទរបស់ពួកគេ។
ជំនួយភាសាគឺអាចរកបានដោយមិនគិតថ្លៃដោយទាក់ទងទៅនឹងការព្យាបាលផ្ទេរ។